

Contents

<i>List of Illustrations</i>	vii
<i>List of Tables</i>	viii
<i>List of Abbreviations</i>	ix
<i>Preface</i>	xi
<i>Acknowledgments</i>	xiii
1. Introduction: The Nature of Nursing	1
2. First Impressions	9
3. Ready for Work	39
4. The Limits of Duty	59
5. Laying Claim to Caring	78
6. Grounds for Dismissal, Reasons to Leave	95
7. Lasting Impressions	121
8. Reclaiming the Past, Remaking the Future	143
<i>Notes</i>	157
<i>Bibliography</i>	205
<i>Index</i>	223